



Delivering on
time and on
budget...

Explore more [!\[\]\(666e09182d4cd268646ea700ea60dcdf_img.jpg\)](#)

TPS Global Logistics



See our awards

We are an award winning, multi-modal logistics company who pride ourselves on high service levels, confidentiality and security.

Our years of knowledge and experience, together with a programme of continual investment in our staff and systems, enables us to offer a competitive advantage in terms of cost and service.



See our warehouse

Our warehouses are located in Aylesford, Kent, all refurbished with the most advanced technology and security systems. We have over 130,000 ft² of space fitted with racking to accommodate 20,000+ pallets. Private secure storage rooms, 3 mezzanine floors of pick and pack operations, 13 Loading bays and 90,000 ft² of secure yard space.



See our Solutions

Our offices are within the same facility enabling us to operate smoothly as one team throughout.

We are experienced freight forwarders offering a full range of supply chain services, and can advise on all aspects of European and International freight, logistics and customs procedures.



More than freight

In addition to our Air, Sea, Road and Rail freight services, we have...



A dedicated time critical team



IT and Event logistics services



Warehousing and Fulfilment



UK and European distribution



Customs expertise which includes clearance services and in-house ATA Carnet printing



Retail Supply Chain & Ecommerce Solutions



Off-site labour supply



Global coverage utilising our trusted network of agents



Our Heritage & Values

TPS Global Logistics was formed in 2003 and provides supply chain excellence, commercial and international trade solutions to a number of specialist industries which include, high value, time critical, tech and telecom, e-commerce, retail, beauty, events, medical, sports and many more.

We are an independent family run company, and proud of our reputation, business has grown steadily through client referrals and repeat business, this is due to our competence, expertise and customer service, as well as our competitive rates.

We believe that trust is the most important part of every business relationship.

Customer service and building long term relationships are at the heart of our approach, no matter how big or small your business.

At TPS Global Logistics we create bespoke freight forwarding and supply chain solutions to enable door to door delivery of your goods worldwide.



Awards & memberships

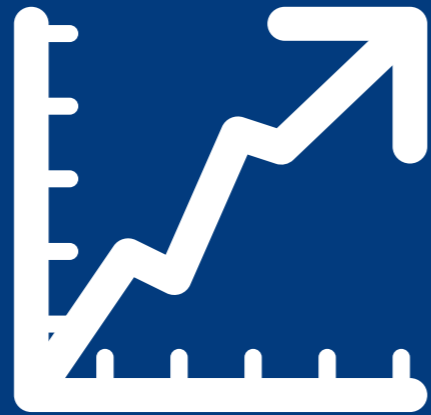
- Winners of the prestigious Queen's Award for Enterprise in International Trade in 2015 and 2018, an internationally recognised mark of excellence and the UK's highest accolade for business success
- Winners of the Connecta Best Service Partner award in recognition of our superior commitment and support to our worldwide partners.
- WCA relocations member, an association dedicated to professional and experienced household goods and personal effects handlers.
- BIFA finalists for services to the London Olympics and Young Forwarder of the Year
- Kent Excellence in Business Awards (KEiBA) Finalists.
- IATA, FIATA, BIFA, WCA, GCA
- BNI Professional Networking Member
- MD Matt Smith has been appointed one of the Department for International Trade's (DIT) Export Champions, sharing export advice as part of the Government's Export Strategy.



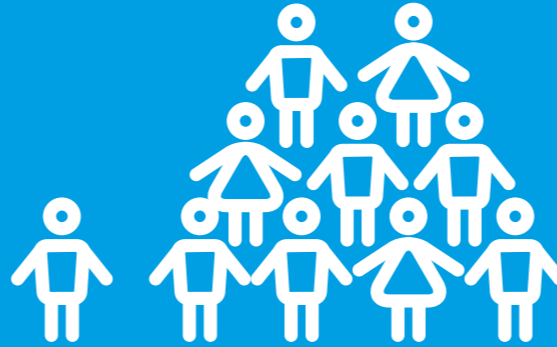
TPS Global Logistics in numbers

**99.2
PERCENT**

We have a 99.2% pick accuracy rate and a comprehensive stock management system.



We are also proud of our on time in full performance (OTIF) in 2021 it was 96.10% not only hitting our target but beating the industry average of 94.69%



1 employee in 2003
55 employees in 2021

**130k
SQ FT**

130,000 square feet of
warehouse space



14 Customs Compliance certified
staff and 37 Dangerous Goods
Awareness trained team members

92%

increase in job counts
from 2020 to 2021

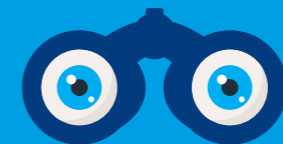
**4
Principles**

We operate the 4 principles of fulfilment
Speed, Accuracy, Professionalism and Quality

**OVER
1000**

Satisfied Clients

**20,000+
PALLET SPACES**



**76 Cameras
10 Forklifts**



2X

2 x Queen's Awards
for International Trade



Air, Sea, Road & Rail Freight

We supply a range of fast, reliable, cost-effective domestic and international freight forwarding services. We are able to offer both door to door and arrival only delivery to and from the UK and Worldwide.

We understand how important local knowledge is within this industry, so we have built a network of carefully selected agents all over the world. This helps shipments run as smoothly as possible every time.

To ensure your shipment is delivered without incident we organise all the required consular documentation as well as customs formalities and clearance, bill of lading, certificates of origin and letters of credit.

Transporting cargo by road is a convenient way to deliver shipments as goods can be collected and delivered with minimal or no intermediate handling. Our road network covers Europe and beyond reaching 36 countries, we offer same and next day deliveries, part and full loads as well as weekly trailers.

For price sensitive shipments, sea freight is often the preferred choice, our partnerships with all the major shipping lines means we offer competitive rates and availability, enabling our clients to forecast accurately and keep within budget.

Air Freight is suitable for time critical delivery, we work with carefully selected and reputable carriers offering direct, deferred, consolidated and hand carry services, tailoring delivery to suit any item, however large, small, urgent or otherwise.

Faster than sea and cheaper than air, rail freight is suitable for clients importing large containers or dense cargo from China. Especially during peak ocean demand, when rail is more reliable than sea freight in terms of rates and market conditions.



Customs Services

Our operations team are customs trained to ensure your goods are shipped smoothly across international borders.

Since Brexit on 1 January 2021 customs clearance is a compulsory process for any goods entering or leaving the UK. It requires the submission of various export or import documentation, as well as the payment of import taxes and other associated costs such as examination fees, if required.

Our new premises in Dover are conveniently placed for port clearance.

We offer a customs clearance service as part of our full range of freight forwarding and logistics solutions. Our team can assist with customs documentation and all other formalities.

- Advisory service to importers relating to customs tariff numbers, Certificates of Origin to claim preferential duty rates, commercial invoices, tariff quotas and other post-Brexit customs matters.
- The payment of import taxes can be arranged using the importers deferment, our deferment (a fee would apply) or Postponed VAT accounting which was introduced in 2021.
- Fully computerised clearance service using both the existing Customs Handling of Import and Export Freight (CHIEF) and newly developed Customs Declaration System (CDS) entry systems.
- Import and Export customs entry declarations at all major UK ports.

Whether you're seeking a long-term partner to look after your freight and customs clearance, or require support for a one-off shipment, we can help.



Time Critical Transport

When minutes matter, our specialist team can help with urgent needs no matter how big the cargo or its destination, we oversee complex and time critical operations throughout the journey, taking into account ever-changing travel conditions, or high level security.

Whether a shipment is a one off, daily or monthly, our flexible approach, reaction time and long term agency partnerships enable us to get anything across the world in the shortest time possible.



Warehousing & Fulfilment

Our warehouses have 130,000 ft² of storage space, over 20,000+ pallet spaces; floor to ceiling racking; private secure storage rooms; mezzanine floors for pick and pack operations; high level security and entry systems; a full time and experienced warehouse team; various fork lifts, pallet wrap machine, loading ramps and all the operating equipment required for fast and efficient handling of fulfilment services. Loading bays and facilities to accommodate multiple articulated lorries, all within large enclosed and secure yards.

We offer short and long-term storage; e-commerce fulfilment solutions; integrated IT systems; dispatch and returns management; container loading/unloading and cross docking; pallet consolidation, reworking and wrapping and bonded warehousing.

Our experienced warehouse team, facilities and handling equipment can accommodate over-sized, heavy, high value, delicate, hazardous or unusual goods.

We know having the right product in the right place, packaged and delivered on time is crucial to deliver the instore and online experience clients now expect.



UK & European Distribution

Nationwide coverage with economy and dedicated vehicle services for UK domestic transport, international and cross border European distribution.

Services include: same and next day courier; final mile delivery to residential, retail or commercial premises; overnight pallet services; two-man+ teams for high value, bulky or time critical deliveries; final positioning at point of delivery; removal of packaging and obsolete equipment.

We can offer overnight stock replenishment to reduce the amount of stock holding on site and real-time visibility with online track and trace, plus direct communication with our delivery team ensures we know where goods are at any time.



Our fleet of vehicles includes:



Type	MWB Van
Load Capacity KG	1,200
Internal L, W, H	3.2m 1.35m, 1.8m
Max Standard Pallets	3



Type	Luton Van
Load Capacity KG	1,000
Internal L, W, H	4m, 2.2m, 2.4m
Max Standard Pallets	6



Type	7.2t Truck
Load Capacity KG	3,180
Internal L, W, H	6m, 2.2m, 2m
Max Standard Pallets	10



Type	18t Truck
Load Capacity KG	10,000
Internal L, W, H	7.5m, 2.45m, 2.2m
Max Standard Pallets	14



Type	Artic Lorry
Load Capacity KG	26,000
Internal L, W, H	13.6m, 2.4m, 3.09m
Max Standard Pallets	26



IT & Event Logistics

Our experienced tech team includes IT and telecom engineers, we can also supply labour and tradesmen for specialist requirements from one off corporate events to complete server and data centre relocations. We offer site surveys, 24/7 service and removal of obsolete IT equipment (WEEE disposal) minimising disruption to our clients within their working hours.

We coordinate all aspects of a project, tailored to the sensitivity of the equipment, time constraints and budget. Installing, decommissioning, dismantling and moving, as well as reassembling workstations, servers, audio visual, electronic equipment, physical stands and sets.

We cater for show freight, exhibitions and events, offering a white glove service to take a production, exhibition or corporate event from venue to venue, whichever county, country or continent.

We also take care of overseas logistics - storage, customs clearance and ATA carnets printed same day inhouse for temporary shipments.



Retail Supply Chain & Ecommerce Solutions

Lifestyle and leisure markets are competitive, and companies have to be able to deliver the online or in-store experience customers now expect. We are experienced in this sector and our warehouse pick and pack teams, software systems, strategically located warehouses and transport network can support your storage and distribution needs. We provide packaging, fulfilment, domestic and global distribution, plus returns, for both B2B and B2C clients.

We understand that in FMCG industries such as health and beauty sectors security and high level of care are important. Whether it is time critical, fragile, high value goods or luxury packaging, our experienced teams and warehouses are fully equipped to support your product and fulfilment requirements. We are trained handlers of hazardous goods, supplying pristine packaging materials and our services include inhouse picking, packing, labelling and reworking products, ensuring they are securely packaged for delivery.

Our sophisticated warehouse management system integrates with all software platforms allowing you to control and manage inventory. We have a 99.2% pick accuracy rate and are accustomed to seasonal trade demands, we can provide our clients with their own secure private storage rooms or flexible shared storage solutions.



How do TPS Global offer this level of service?

Online tools	Single point of contact. Experienced account handlers who are flexible and reactive	Booking functions	Representation at all major international airports and seaports	Investment in cutting edge technology to streamline processes
Customer portal that provides full visibility over order and inventory lifecycles		Professional Advice. In-house consular documentation service, including same day ATA carnet generation		
Milestone reporting and alert functions	Our sophisticated WMS integrates with all software platforms	Supply chain health check and audit	Space allocations with all airline and shipping lines	Possible in-plant set up
Personal Service. We listen to what you want and then deliver the service you require		Increase efficiency through API/EDI integrations – we connect you and your tracking partners		Pro-active problem solving and push mentality reporting
	Transparency of key information		Document retrieval	

What our clients' say...

“ I use TPS Global for my shipping for three simple reasons:
1. They collect exactly when they say they will, even when given short notice or tight deadlines.
2. The packages are handled with care and always arrive in excellent condition.
3. I'm always kept informed every step of the way, useful for both me and my customers. ”

Paul Thaw, Molecular Dimensions Ltd

“ TPS have assisted us in many projects, their experience and efficiency have allowed us to secure award winning projects around London & The South East of London. TPS are a pivotal partner to the OO Group and we look forward to working with them for many more years to come. ”

Daniel Coshall, Managing Director, Office Oracle

“ We have used TPS Global Logistics for 11 years now and they prove themselves to be consistently amazing when it comes to maintaining a high service level. Katie's communications skills are second to none and we can always rely on your drivers to come to Keysight at the drop of a hat to do a last minute collection. Plus you are always on hand to help us with deciphering the ever changing world of HMRC and this is greatly appreciated by the whole team.

We have found that TPS Global understand the importance of the high value goods they ship around the world on a regular basis for Keysight. They are our longest standing freight forwarder for all the reasons above. ”

Emma Perrett, Procurement & Logistics Team Leader, Keysight Technologies

“ I've used various freight forwarding companies in the past and have been let down, so I have been really impressed with the level of service offered by TPS. They are experienced handlers of my hazardous goods, and their teams are on top of the partners they use.

They make the whole process seamless, understand urgency and find the most cost effective solution for my shipping requirements. I would recommend them to anyone in this industry for their knowledge and great customer service. ”

Dragos C. Stratulat, The Ace of Vapez

“ I'd just like to thank TPS Global and their team for all their hard work, they have been nothing but helpful and easy to work with, guiding me through from the very start as my business has grown, being patient and proactive whenever we've come across problems.

I feel you've understood the nature of my business, how important confidentiality is along with a speedy response, competitive pricing and a general 'can-do' attitude, for which I am truly grateful. ”

Claire Dovey, Managing Director, Fragrance Sales Ltd

“ Dear Tracy and Elianne, Without the hard work you two do in the background Altruist would not be a success, thank you! With any project or success in life there is always a huge amount of effort and preparation that goes on for which many people do not get the credit they deserve. I know that you guys are working particularly hard at the moment. It is really appreciated! ”

Dr Andrew Birnie, Director, Altruist Dermatologist Sunscreen, Consultant Dermatologist and Dermatological Surgeon , Altruist Dermatologist Sunscreen



Check us out...

TPS Global Logistics has a 5 star rating on Google & Facebook

“Prompt and great value! I would certainly recommend. These guys came to my rescue when I found myself up a creek without a paddle.”

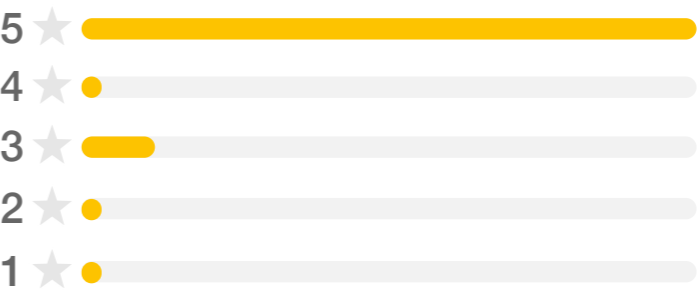
Pete Harrison - Aquamare Marine Professional

“Fab, Fab, Fab Got a problem and can’t find the solution... TPS Global Logistics have the answer. These guys know how to do freight. Super-duper, thank you.”

Cassandra Baker, Baker Girl Beauty



LATEST REVIEWS



4.5
★★★★★
28 Reviews



Values, community and sustainability

As a logistics service provider by reducing our environmental impact, we reduce our customers' too. We are always looking to improve our environmental performance and minimise our carbon footprint, we recommend routes, schedules and consolidate where possible. Consolidated cargo maximises the space available on pallets, vehicles and containers, avoids the cost of shipping fresh air.

We have electric car charging points, flexible working arrangements for car sharing and a cycle to work scheme. We work with a charity recycling obsolete IT equipment and supply reusable water bottles to reduce single use plastic.

As well as recycling and upcycling throughout the office and warehouse, we operate a closed loop recycle scheme, creating packaging for clients' goods from the surplus cardboard and paper generated by the warehouse. We have also switched to recycled plastic pallet wrap made from 30% post-consumer waste and low micron film.

We like to look after the health and wellbeing of our employees, we have 2 trained mental health first aiders, offer subsidised Pilates classes and use of a fully equipped gym.

Community ties are important to us, many of us offer our time and we sponsor a variety of sporting teams and academies. During the PPE shortage of 2020, we were able to help, securing disposable face masks and protective respirators and donating to local care homes and health workers.

We were proud delivery partners for the Elmer's Big Heart of Kent Parade Auction, fundraising for Heart of Kent Hospice by storing and delivering 35 Elmer Elephants as well as purchasing our own 2 Elmers. Recently we have been involved in the MidKent College Ukraine Collection – storing and sorting 100+ pallets of aid and assisting with delivery to Red Cross hubs.

We are a charitable team, and all enjoy organising and taking part in various fundraising activities. In addition to annual donations to our Christmas charities we have raised nearly £50,000 for MacMillan Cancer Support with our TPS fundraising page in memory of Tim Paul Smith.

